

PLEASE NOTE: The date has to be set correctly in the PMF Master (Summary Table tab) for the Qtr being reported in order that the data for "Data at the same period last year" to be shown correctly, e.g. Qtr 1 01/08, Qtr 2 01/10, Qtr 3 01/01 and Qtr 4 01/04. If the date in the PMF has to change you must SAVE the doc after changing it and then refresh the PIVOT.

Date PMF Master set at:

01/10/18



Place
Performance Data
2018
2019

Scrutiny
Directo...
Which A...
Key / M...
Reported

39	Total	39	39	Total
12	= Better than same period last year (↑)	13	0	Better than target
2	= The same as same period last year (↔)	2	0	Achieving target
2	= Not as good as same period last year (↓)	14	0	Missing target
23	Not comparable (blank)	10	39	No Target

Indicator Num	Indicator Description	Reported	What is best	Measure of unit	Latest England Av	Latest North East Av	Latest other benchmark Av	2014/15	2015/16	2016/17	2017/18	Data at same period last year	Latest data performance from same period last year	June	Sept	Sept - Num	Sept - Den	Trend from when last reported	Sept Target	Qtr 2 - Sept compare to target	Year End Target
CUL 030	Total number of visits to the Dolphin Centre (all areas)	Monthly	Bigger	Num	-	-	-	-	972,068	991,034	937,894	503,972	↓	207,880	442,217	442,217					975,000
CUL 037	Number of shows held at the Hippodrome	Monthly	Bigger	Num	-	-	-	-	-	-	171			73	136	136					363
CUL 038	Number of individual attendances at Hippodrome theatre shows	Monthly	Bigger	Num	-	-	-	-	-	-	81,512			31,536	50,142	50,142					173,013
CUL 065	Number of physical visits to the Library	Annual	Bigger	Num	-	-	-	297,539	245,875	252,000	236,334	252,000		-	-	-	-	↓	-		258,000
CUL 066	Number of book loans	Annual	Bigger	Num	-	-	-	376,583	359,231	301,476	281,173	301,476		-	-	-	-	↓	-		300,000
CUL 067	Number of ICT sessions at the library	Annual	Bigger	Num	-	-	-	-	54,971	50,216	44,908	50,216		-	-	-	-	↓	-		50,000
CUL 071	Number of visits to the Head of Steam	Monthly	Bigger	Num	-	-	-	-	35,181	33,395	38,182	19,118	↑	12,637	25,260	25,260					40,000
CUL 078	Number of shows held at the Hullabaloo	Monthly	Bigger	Num	-	-	-	-	-	-	-			79	122	122			-		-
CUL 079	Number of individual attendances at Hullabaloo shows	Monthly	Bigger	Num	-	-	-	-	-	-	-			4,119	4,936	4,936			-		-
CUL 080	Town centre footfall trend from previous year	Monthly	Bigger	%	-	-	-	-	-	-8.3	-			-4	-5	-415,849	8,945,743		-		-
ECI 104	Percentage of major planning applications decided within 13 weeks or within agreed time (EoT)	Quarterly	Bigger	%	55	-	-	100	84	81	66	67	↑	87	100	8	8.0	↑			70
ECI 105	Percentage of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Bigger	%	74	-	-	53	59	69	87	87	↑	89	94	104	111	↑			85
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Quarterly	Bigger	%	73	-	-	62	56	64	77	72	↑	92	99	859	864	↑			75
ECI 321	Monthly unemployed claimant count	Monthly	Smaller	%	2.1	3.5	-	3.0	3.1	3.5	3.6	4	↓	4				↔			-

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ECI 327	Employment rate – all people economically active	Annual	Bigger	%	75	71	-	72	72	75	74	75		-	-	-	-	↓	-		-
ECI 329	Average annual income - Darlington residents	Annual	Bigger	£	29,085	26,061	-	26,231	25,299	27,514	27,792	27,514		-	-	-	-	↑	-		-
ECI 330	Average annual income - Darlington employees	Annual	Bigger	£	29,079	25,905	-	25,502	26,570	27,009	25,804	27,009		-	-	-	-	↓	-		-
ECI 401	New homes delivered against 5 year supply	Quarterly	Bigger	Num	-	-	-	-	329	163	488	326	↑		351	351	211				422
ENV 001	Number of Ward Members who are leading or are involved in a litter or grounds maintenance based project	Quarterly	Bigger	Num	-	-	-	-	-	11	11	11	↔	11	11	11		↔			30
ENV 002	Number of Street Champions who are actively involved in litter picking a minimum of once per month	Quarterly	Bigger	Num	-	-	-	-	-	30	66	48	↑	77	94	94		↑			75
ENV 005	Local Environmental Quality Survey - % of 75 transects inspected that pass the Litter Code of Practice list	Quarterly	Bigger	%	-	-	-	-	-	96	94	96	↑	100	97	437	450	↓			90
ENV 006	Total number of fly-tips reported	Quarterly	Smaller	Num	3,323	4,081	-	3,282	2,982	2,886	3,052	1,577	↑	820	1,518	1,518			-		3,000
ENV 009	% household waste that is collected that is either reused, recycled or composted	Quarterly	Bigger	%	43	36	-	36	37	37	43	40	↑	41				↓			40
ENV 021	% of small fly tips removed within target time	Monthly	Bigger	%	-	-	-	-	-	99	94	91	↑	93	99	99	100	↑			80
ENV 022	% of large fly tips removed within target time	Monthly	Bigger	%	-	-	-	-	-	100	95	100	↔	87	100	100	100	↑			80
ENV 023	Number of prosecutions for fly-tipping	Quarterly	Smaller	Num	-	-	-	-	-	-	-			41	61	61			-		-
REG 301	Environmental Health : Percentage of food premises which are inspected within due date	Annual	Bigger	%	-	-	-	-	-	96	93	96		-	-	-	-	↓	-		95
REG 308	Environmental Health: Percentage of premises broadly compliant for food hygiene	Annual	Bigger	%	-	-	-	-	-	98	95	98		-	-	-	-	↓	-		100
REG 312a	Percentage of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Quarterly	Bigger	%	-	-	-	-	-	-	90	88	↑	95	94	339	359	↓			-
REG 803	Trading Standards : Percentage of high risk inspections carried out	Quarterly	Bigger	%	-	-	-	-	-	100	100	0	↑	22		0	0.0	↓			100
TCP 101	Bus punctuality - percentage of non-frequent bus services running on time	Annual	Bigger	%	83	87	-	63	87	89	-			-	-	-	-	↑	-		89
TCP 200	Percentage of principal roads where maintenance should be considered (A class)	Annual	Smaller	%	3.0	3.0	-	4.0	3.4	1.6	1.1	2		-	-	-	-	↑	-		2

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TCP 202	Percentage of non principal roads where maintenance should be considered (B and C class)	Annual	Smaller	%	6.0	5.0	-	11	9.0	6.0	5.9	6		-	-	-	-	↑	-		6
TCP 203	Percentage of unclassified roads where maintenance should be considered	Annual	Smaller	%	17	14	-	19	12	15	22	15		-	-	-	-	↓	-		18
TCP 600	Number of people killed or seriously injured in road traffic accidents	Annual	Smaller	Num	-	-	-	26	32	39	45	39		-	-	-	-	↓	-		-
TCP 601	Number of people slightly injured in road traffic accidents	Annual	Smaller	Num	-	-	-	296	242	256	224	256		-	-	-	-	↑	-		-
TCP 602	Number of children killed or seriously injured in road traffic accidents	Annual	Smaller	Num	-	-	-	2.0	2.0	4.0	5.0	4		-	-	-	-	↓	-		-
TCP 603	Number of children slightly injured in road traffic accidents	Annual	Smaller	Num	-	-	-	28	40	27	24	27		-	-	-	-	↑	-		-
TCP 900	Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey)	Annual	Bigger	%	-	-	61	58	59	59	60	59		-	-	-	-	↑	-		-